

## Use of the service

Step by step guide

- 1. On our webpage you can find every relevant informations about our sperm bank services: <u>spermabank.krio.hu/sperm-storage</u>
- 2. If you would like to ask for a unique, detailed offer about our services, please contact our customer service in e-mail: <a href="mailto:spermabank@krio.hu">spermabank@krio.hu</a>. Please specify which of our services you are interested in, sperm analysis or sperm storage! Please don't hesitate to ask all of your questions, we are here to help you.
- **3.** Once you have selected the service you wish to use and accepted the offer, we will send you a form where you will be asked to provide your personal datas in order to enter into a contract form.
- 4. Please send the form back to us at spermabank@kriohu e-mail address. After receiving the form, we will prepare the contract and send it to you by e-mail. Please return a signed copy to us, you can also do this by e-mail.
- **5.** Meanwhile we make an appointment for the sample delivery. When choosing an appointment, it is worth bearing in mind that 3-5 days of total sexual abstinence are required before the appointment. The analysis is done on the day the sample is given, the result is sent out on the same day by e-mail. Our colleague will help you interpret the results of the analysis and, if necessary, provide information on what further tests are needed.
- **6.** If you select the sperm storage package, a negative HepB, HepC and HIV I,II result is required.
- 7. If you have any questions, you can contact us: Phone: +36 1 211 3517 E-mail: <u>spermabank@krio.hu</u>